

Information for TBU Students Accommodated at Max32

Students are accommodated under an Accommodation Agreement concluded with HRR, which remains valid until **30 June 2027** at the latest.

Matters Handled by the Student with HRR

(Accommodation Officer – TBU Halls of Residence U6, Antonínova 4379, Zlín)

- accommodation application in Dimenso ISKAM, including payment of the deposit
- booking an accommodation unit check-in appointment in Dimenso ISKAM
- arrival for accommodation and completion of all required accommodation formalities (must be completed before arriving at Max32)
- the Accommodation Agreement and any amendments thereto (e.g. early termination of the Accommodation Agreement through Dimenso ISKAM)
- obtaining an identification sticker or a temporary resident card
- collection of a key and access card, including the resolution of any loss thereof
- internet connection (Wi-Fi)
- confirmation of accommodation unit takeover in Dimenso ISKAM
- payment of accommodation fees, late payment penalties, sanctions, and charges for electrical appliances
- reporting defects through Dimenso ISKAM
- requests for a change of accommodation unit
- logging into Dimenso ISKAM using university credentials and contacting the HRR IT Technician (IT@kmz.utb.cz) no later than five working days after the relevant faculty has entered the student's details into STAG (does not apply to the CZ + SK waiting list)
- reporting chargeable electrical appliances before bringing them to the accommodation facility (koleje-u6@utb.cz), in accordance with the List of Permitted Electrical Appliances
- exchange of a temporary resident card for an identification sticker (no later than five working days after receiving the student card)
- collection of bed linen and its exchange on designated dates (once per month)
- booking an accommodation unit handover and check-out appointment in Dimenso ISKAM
- return of bed linen
- return of the access card and key
- reporting damage to Max32 property and settlement of compensation for such damage
- refund of the deposit
- settlement of all outstanding liabilities towards HRR
- termination of accommodation
- accommodation-related issues

Matters Handled by the Student at the Max32 Reception Desk

- visitors
- activation of available services


- international students (including students from the Slovak Republic) must complete the Foreign Police Registration Form upon arrival and send the completed form to e-mail: saibert@creamre.cz

Chargeable Services at Max32

- laundry services
- use of the fitness and wellness facilities
- cleaning services
- parking


Max32 Reception Opening Hours

Working Days:

 8:00 a.m. – 12:00 noon and 1:00 p.m. – 5:00 p.m.

 Emergency Hotline – Weekends and Public Holidays

In the event of an emergency or urgent incident:

 +420 737 269 486

Accommodation During July and August

Students interested in summer accommodation must apply no later than 30 April 2027 through:

 Accommodation Officer, TBU Hall of Residence TGM 3050, Zlín

 koleje-u12@utb.cz

TBU Halls of Residence and Refectories – HRR